RLDatix PSIRF FAQs

We have created an FAQ document on PSIRF and how it is supported by DCIQ and DatixWeb.

We will continue to update this document as we receive more questions.

PSIRF in DatixWeb and DCIQ

Q: When are the Taxonomy V6 PSIRF questions going to be included in DatixWeb and DCIQ?:

A: In March 2024, NHSE provided us with the final V6 taxonomy, which included the finalized wording for the PSIRF questions. Given that many of our customers are already transitioning to PSIRF, we have decided to add these questions into both DCIQ and DatixWeb at the earliest opportunity. The earliest release for integrating these questions into DatixWeb is scheduled for general availability in September. We are still awaiting a date for general availability in DCIQ, and we will share this with you as soon as possible.

However, since we hadn't received the final API documentation until late April, we have not yet been able to plan any API-related tasks. Consequently, although customers will be able to view the PSIRF questions and capture the data in the September release, the data won't yet be submitted to LFPSE.

Now we have received the final API documentation for V6 from NHSE, we are currently reviewing and estimating the work needed to input the complete V6 taxonomy into both DCIQ and DatixWeb. Once we have estimated the dates for delivery we will share these with you.

Q: Is it possible to see the PSIRF Taxonomy V6 questions before they are added to DatixWeb and DCIQ?

A: Yes. If you would like to review the V6 PSIRF questions that will be added in the new V6 taxonomy, you can view them on both our LFPSE and PSIRF Resource Hubs, or using the link below.

PSIRF Taxonomy V6 Questions

Q: How can I give feedback on specific features I'd like to see in DCIQ and DatixWeb relating to PSIRF?

A: Customer feedback is the key driving factor to help us decide what new features and upgrades we develop for both DCIQ and DatixWeb. Our DCIQ and DatixWeb Ideas Portal is one of the key ways we gather this feedback directly from our users on what features and improvements they would like to see.

If you have an idea for a new feature for PSIRF, or any other part of DCIQ or DatixWeb, put your idea forward on the Ideas Portal.

Access the Ideas Portal here

Q: Will RLDatix be building System Thinking Tools, such as SEIPS into DatixWeb or DCIQ?

A: At present, as PSIRF is still in the initial stages we are working with DCIQ and DatixWeb users to understand exactly how they will be implementing PSIRF into their organisation and risk systems. This is so we can understand what new features will best support the majority of customers so we can implement new PSIRF features that will deliver maximum value. If you would like to see a specific System Thinking Tool, or any other new PSIRF feature, implemented into DatixWeb or DCIQ, please raise this directly onto the Ideas Portal.

Q: How can I implement PSIRF into DCIQ or DatixWeb?

A: Every organisation is unique, and will want to implement PSIRF in a way that works for them and their patients. However, we recently ran a webinar with Barts Health NHS Foundation Trust and Walsall Healthcare NHS Foundation Trust, and looked at how they had implemented PSIRF across their organisations and in both DatixWeb and DCIQ in the incident reporting form as part of the PSIRF process.

Q: What RLDatix PSIRF resources are available to help?

A: We are constantly working to provide additional resources to support your implementation of PSIRF. We currently hold all resources, including DCIQ and DatixWeb user led Webinars, and a PSIRF Masterclass, directly on our PSIRF Resource Hub. You can find out PSIRF Resource Hub here:

PSIRF Resource Hub

